



# Q1 2026

## Results

Total Service Revenue

**£2,007.9m**  
(-3.0%)

Adjusted EBITDA

**£901.7m**  
(-3.4%)

Virgin Media O2 lays foundations for 2026 with targeted network investments



Most improved mobile network in Europe



42% reduction in Virgin Media broadband Ofcom complaints



The first UK mobile network to switch on direct-to-device satellite connectivity



8.7m premises now reached with full fibre



Consumer fixed-line customers

**5.5m**

(-6,900 in Q1)



Consumer broadband connections

**5.4m**

(-5,300 in Q1)



Total mobile connections

**46.4m**

(-311,800 in Q1)



Contract mobile connections

**24.5m**

(-61,500 in Q1)



Homes serviceable

**18.8m**



“ This year is all about navigating a turbulent market landscape while investing, where the conditions are right, to maximise opportunities, future-proof our networks and lay the foundations to build long-term customer trust, profitability and cash generation. Our first quarter performance is very much in line with our full year guidance. ”

**Lutz Schüler**

CEO Virgin Media O2